
REPORT ON THE IMPLEMENTATION OF THE "OPEN KRAKÓW" PROGRAMME FOR 2017

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THE OFFICE THE MUNICIPAL CENTRE OF SUPPORTING SOCIAL INITIATIVES

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Immigration and the phenomenon of multiculturalism must first be seen in terms of a chance and new opportunities, not just as a threat (...) However, this requires adequate management and preparation by the host societies, authorities and institutions – not only at the State level but above all at the regional and local level.

HISTORY OF THE “OPEN KRAKÓW” PROGRAMME

In 2011 under the partnership agreement of the Municipality of Kraków and Association Interkulturalni.pl the innovative project “Against racism and xenophobia: developing a city strategy of prevention and response” was implemented. Under this initiative the document “Draft Strategy of prevention and response to acts of racist and xenophobic nature in the city public space – a proposal for the local self-government of the City of Kraków (2012-2016)” was prepared and published in 2012. It closed the implementation of the project.

“Open Kraków” Programme draws from the content and provisions of this strategy. Its main purpose is to implement and further develop the city openness policy. Due to the actions taken by the Municipality of Kraków in terms of counteracting racist and xenophobic attitudes in the city space as well as taking into account the need of the Municipality’s increasing involvement in equality activities, in April 2013, pursuant to the order of the President of Kraków no. 551/2013 of 4 March 2013 *on the establishment of Task Group for drawing up a draft resolution of the Kraków City Council concerning the issues of multiculturalism, counteracting discrimination, racism and xenophobia in Kraków* the work commenced on the draft resolution which, after consultations with the Kraków Board for Public Benefit Activity and non-governmental organizations, was presented to the Kraków City Council.

In 2015 the draft resolution on was re-analysed. Its provisions were amended and a new diagnosis was prepared. The document “Open Kraków” Programme once again was subject to consultations with non-governmental organizations.

On 14 September 2016 “Open Kraków” Programme was adopted by resolution of the Kraków City Council no. LII/964/16. The content of the resolution was published in the Public Information Bulletin of the City of Kraków under the address: https://www.bip.krakow.pl/?dok_id167&sub_dok_id=167&sub=uchwala&query=id%D21638%26typ%3Du

The programme was translated into four languages: English, Ukrainian, Russian and German. The translated text of the resolution is available here:

https://www.bip.krakow.pl/?dok_id=%2066323

STATISTICS CONCERNING THE RESIDENCE OF FOREIGNERS IN KRAKÓW

In accordance with statistics of the Office for Foreigners, the number of people having a valid resident permit issued by the Governor of Małopolskie Voivodeship - as of December, 31 2017 - amounted to **31,531**. Due to this fact, it may be assumed that about two thirds (about 21 thousand) live in Kraków. In accordance with the data as of July, 1 2016, the number of foreigners in Małopolska was 23,602, so about 15 thousand foreigners live in Kraków. It is therefore clear that Kraków is a place which is increasingly often chosen by foreigners as the place to live.

According to data of the Department of Administrative Affairs of the Kraków Town Hall, the number of foreigners, both those registered for permanent residence and those registered for temporary residence amounted to:

- 11,851 as of January 1, 2017,
- 15,551 as of January 2018, including:

- 2,329 people registered for permanent residence,
- 13,222 people registered for temporary residence.

The largest group includes citizens of **Ukraine - 8,105 people**, other national groups are: **Belarusians, Russians and Indians.**

Both the statistics presented by the Office for Foreigners and those provided by the Department of Administrative Affairs of the Kraków Town Hall clearly indicate that citizens of Ukraine constitute a significant group of foreigners living in Kraków.

Account should be taken that the above-mentioned statistics are not reliable because citizens of the European Union do not have to formalise their presence in Poland. This may lead to the situation that people recorded by the Voivodeship Office may, but not must, be registered in Kraków.

The activity of foreigners in business may be currently researched on the basis of the data directly submitted to the Business Activity Central Register and Information Record (CEIDG-1) in the Kraków Town Hall. In 2017 287 foreigners submitted applications for an entry into CEIDG. It must be emphasized that it is not an entire number of applications submitted because an individual person may apply for an entry into CEIDG online directly to the minister competent for economy, without the need to visit the office. The available data shows that among 287 CEIDG-1 applications, 90 were submitted by citizens of Ukraine, 22 - by citizens of Italy, 18 - by citizens of Belarus, 18 - by citizens of Great Britain. According to the partial data, citizens of Ukraine are the most active in the registration of business activity.

ACTIONS TAKEN BY THE MUNICIPALITY OF KRAKÓW TO IMPLEMENT THE "OPEN KRAKÓW" PROGRAMME

In 2017 the Municipality of Kraków took a series of actions for creating the society open to multiculturalism. Some of them were implemented under the "Open Kraków" resolution of the Kraków City Council, others, despite of the fact that they fit into the objectives of the Programme, are a continuation of activities which have been carried out in the Municipality for many years.

The programme was implemented, inter alia, by units responsible for social affairs, education, culture and national heritage, promotion and information, tourism, sport, security and crisis management and municipal organizational units: MOPS (Municipal Social Welfare Centre) , SMMK (the City Guard of the City of Kraków), ZBK (Municipal Buildings Administration), ZIKiT (Administration of Municipal Infrastructure and Transport) and ZIS (Sports Infrastructure Administration). Financial resources for performing tasks implemented under the Programme are planned every year in the budget of the city of Kraków.

I. Conferences

In 2017 under the implementation of the "Open Kraków" Programme the following conferences were held:

- **"Open Kraków – the potential of diversity"**

The conference was held from 23 to 25 February 2017. The event aimed at promoting activities for the development of multiculturalism and integration of foreigners residing in Kraków. It was expected to show the potential related to the presence of foreigners in the city. The conference was organised by the Kraków City Council in cooperation with Association Interkulturalni.pl, Mikołaj Rej Foundation of Supporting Culture and Polish Language and the Office Municipal Centre of Supporting Social Initiatives. Almost the entire diplomatic corps functioning in Kraków participated in it. The interest in the conference was

immense, it gathered over 120 people. The conference inaugurated a series of events referring to cultural diversity, city openness policy and integration.

- **“Migrations in social space of the contemporary Poland and Europe – the world context”**

The conference was held from 29-30 May 2017. The main organizers included: Institute of European Studies of Jagiellonian University, Institute of Philosophy and Sociology of the Polish Academy of Science, Commission on Threats to Civilization, Polish Academy of Learning, Faculty of International and Political Studies of Jagiellonian University, Jagiellonian Centre for Migration Studies. The scientific objective of the conference was the attempt to summarize achievements to date concerning migration studies dealing with migration of Poles as well as migration processes to Poland in the context of political, economic, social and cultural processes in Europe and in the world. The most important questions which the organizers wanted to ask during the conference concerned theoretical and empirical issues of community life variability and socialization forms under the influence of migration process. They also attempted to explain in what way social sciences were theoretically and empirically enriched by migration studies.

- **“The Regional Seminar on Coalition-Building to Jointly Promote Tolerance and Non-Discrimination”**

It was held from 8 to 10 September 2017. It was organized by the National Demographic Institute in cooperation with the Organization for Security and Co-operation in Europe (OSCE) and the Office for Democratic Institutions and Human Rights (ODIHR). The project was implemented in October 2016 and it was finished by the conference combined with the seminar in Kraków. The main purpose of the undertaking was to create coalition to combat anti-Semitism, intolerance against Muslims, Christians and other religions and beliefs as well as to combat racism and xenophobia. Participants worked on building the coalition which aimed at joint promoting tolerance and fighting against discrimination. The conference was attended by organizations working to promote human rights and civil society from Poland, Czech Republic, Hungary and Slovakia. The Office Municipal Centre of Supporting Social Initiatives supported organizers all the time during the project implementation which began with a series of workshops in November 2016. The conference summarised nearly a year's work of the group, including more than twenty organizations dealing with multiculturalism and representing cultural and ethnic minorities as well as representatives of various religions. The project contributed to establishing cooperation between the Kraków Town Hall with a few Kraków organizations which later resulted in next joint initiatives. The Kraków Town Hall participated in the preparation of “The Book of Good Practices / Actions for National and Ethnic Minorities and Foreigners”, among others.

- **Education in relation to Migration Language – Culture – Identity**

The conference was held from 18 to 19 September 2017. It was organised by the following institutions: the Institute of Applied Linguistics of Warsaw University, the Institute for the Study of Religions of Jagiellonian University, the Centre of Studies on Education and Integration of Migrants of Pedagogical University in Kraków, the Centre for Comparative Studies of Civilisations of Jagiellonian University, the International Centre of Education of Kraków University of Technology, the Eastern European Institute of Psychology in Kiev and the Kraków Town Hall. The subject of the conference focused on considerations of participates concerning migration phenomena changing the nature of the Polish school. During the conference the problems of pupils of Polish schools who experienced migration

and do not know Polish at all or know it on a very basic level were raised. Furthermore, the discussion involved problems of cultural competences as well as the fact that education aiming at multiculturalism is still not an educational option implemented in the every day Polish school practice. According to the conference's participants, the Polish school system must develop a series of new didactical and methodical solutions. On one hand, they will open Polish schools on a broader and broader contact with cultural difference and by means of inclusive tools they will introduce new foreign students and Polish children who experienced migration to smooth functioning and further development in the Polish school and in Poland, on the other. Nowadays the post-conference publication is being prepared which will be the material for work on the Polish school problems identified during the conference for headmasters and scientific communities.

- **Diversity & Inclusion Changemakers 2017 The power of gender diversity in business**

The conference was held on 25 October 2017. Diversity & Inclusion Changemakers is the largest conference of D&I experts in Poland and the exceptional space created by business and for business. During the conference the subject of gender diversity was discussed. It was organized by Thing Tank University Hun, American Consulate in Kraków, and the Kraków Town Hall. The event was held under the honorary patronage of the Ombudsman – Adam Bodnar and Marshal of the Małopolskie Voivodeship – Jacek Krupa as well as President of City of Kraków – Jacek Majchrowski. Expert discussions and panel sessions were carried out by representatives of leading companies: HSBC, Luxoft, IBM and ABB, Alexander Mann Solutions, Amer Sports, BPH, Deloitte, GE, Motorola, Volkswagen.

II. Trainings

Trainings for employees of the Kraków Town Hall and municipal organizational units:

- **Supporting integration of migrants requiring special treatment**

The training was held on 4,5 and 6 October 2016. It was organized by the International Organization for Migration (IOM) and the Kraków Town Hall. The scope of training included the following issues: migration situation in the world and in Poland, intercultural competences, solving intercultural conflicts, cooperation with migrants, including persons requiring special treatment, cooperation with local community, support for people working with migrants. 15 employees of the Kraków Town Hall departments and municipal organizational units participated in the training. On 21 November 2017, within the framework of the continuation of cooperation and broadening employees' knowledge, 8 people with a study visit was delegated to Warsaw. The study visit aimed at strengthening competences of employees at the level of local self-government and non-governmental organizations, in particular employees working directly with migrants or for their integration in the local community. During the visit employees saw the Warsaw Multicultural Centre and the Warsaw Centre for Socio- Educational Initiatives.

- **Enhancing the cooperation with foreigners in the practice of functioning of the local self-government administration**

Training was conducted on 22 December 2017. It was organized by the Regional Centre for International Debate and the Kraków Town Hall. Trainings were conducted in the form of a workshop. Foreigners who had difficulties in dealing with various matters in Kraków offices were training tutors, among others. The workshops aimed at presenting possibilities and examples, developing recommendations and potential practical improvements in the

enhancement of service for foreigners in the practice of the local self-government administration in Kraków. 12 employees who have contact with foreigners at work participated in the training.

Training for foreigners residing in Kraków:

- Within the framework of competition for implementing a public task "Activity supporting economic development, including the development of entrepreneurship" organised by the City Development Department of the Kraków Town Hall in 2017 https://www.bip.krakow.pl/?dok_id=49705&vReg=1.

Non-governmental organization the Foundation of Polish and Ukrainian Cooperation under the project: "Foreigners' Entrepreneurship Support Centre" conducted the following trainings:

- trainings on operating a business, foundations of accounting and labour law;
- meetings with officials (ZUS, US, PIP, PUP, SANEPID) who presented basic issues which a person running a company may encounter <https://u-work.pl/cwpo/>

Furthermore, the Office Municipal Centre of Supporting Social Initiatives commissioned conducting trainings on:

- Work and Home – the life in Kraków from scratch" and "Own business for foreigners". Trainings were conducted in Polish and Ukrainian by the Foundation Institute of Strategic Studies.

III. Exhibitions

"Images of the Unseen"

Exhibition of Omar Marques' photos presenting the life conditions of refugees in Europe. The Kraków Town Hall under the implementation of the "Open Kraków" Programme supported the organization of the exhibition. Ms. Natalia Wiernik was a curator of the exhibition. It was presented in the space Tytano, ul. Dolnych Młynów 10 in Kraków.

IV. Other projects co-financed with the Kraków non-governmental organizations:

The Office Municipal Centre of Supporting Social Initiatives commissioned a few projects as part of commissioning public tasks to non-governmental organizations working for foreigners, national and ethnic minorities:

- **Multicultural Festival – INTERKULTURALIA** - October 2017. The Festival was organised by Association Interkulturalni.pl. It was held from 19 to 22 October 2017. Among many attractions, inter alia, workshops for foreigners, debates, cooking and educational workshops and screenings of movies were organised. At the end of the festival the Concert Mamadou&SamaYoon. The Festival has permanently appeared on the Kraków cultural map. This year it was already the third edition of the festival.
- **"Next door"**
The task implemented in November-December 2017. The project was carried out by ZUSTRICZ Foundation. It was held in the cycle of six meetings and each of them will be devoted to one issue – the leitmotiv. At the beginning the organizers chose tradition and culture because they allow participants to discover common roots and universal values. Next meetings will address such topics as: economy and entrepreneurship, religion and the most important holidays, geography and tourism as well as cuisine. At the end of the project

organizers planned group celebration and party. The meetings in the form of interactive activities, workshops, lectures, discussion panels which were held in regular time intervals from November to December. The project was implemented by ZUSTRICZ Foundation.
<https://zustricz.pl/projekty/w-trakcie-realizacji/po-sasiedzku>

- **“Christmas cooking and educational workshops”**

The project was carried out by the Foundation of the Polish and Ukrainian Cooperation U_Work. During meetings in the Foundation’s seat participants got familiar with Polish and Ukrainian Christmas customs. Integration of inhabitants was held in a warm and welcoming atmosphere with baking cookies together and singing carols in Polish and Ukrainian.
<https://www.youtube.com/watch?v=acpVj51Rf84>

- **“Multicultural faces of Kraków”** – the project was implemented in December 2017. The Under the project Halina Nieć Legal Assistance Centre prepared three videoblogs presenting three cultures:

All cultures of Kraków – Jews,

<https://www.youtube.com/watch?v=tP-mRmOxU6s>,

All cultures of Kraków – Armenians, https://www.youtube.com/watch?v=fK-Vph0_1D4&t=677s,

All cultures of Kraków – Ukrainians,

<http://www.youtube.com/watch?v=VYouJ5eMjM&t=645s>.

As part of the programme the Civic Initiative Fund Lesser Poland Locally (FIO Małopolska Lokalnie) run by the Foundation Office of Social Initiatives with the financial support of, inter alia, the Municipality of Kraków, the following multicultural projects were implemented:

My, Your, Our, Faces of Kraków:

The project is a photo essay, the protagonists of which are inhabitants of Kraków who represent different nationalities, ethnic and religious groups. 12 interviews and photo sessions were conducted, together with a multicultural debate and educational meetings.

The project’s website:

www.obliczakrakowa.pl <https://www.youtube.com/watch?v=fjRg5GkWMGM>

The project was implemented by the informal group Multicultural Kraków

<https://www.facebook.com/wielokulturowykrakow/>

In September 2018 the exhibition will be presented in the main lobby of the Kraków Town Hall.

New Kraków inhabitants are getting familiar with their city: as part of the project a series of information meetings for students-foreigners were organized during which new inhabitants found out about the student life in Kraków. Two walks among places which are famous and important for every Kraków inhabitant were organized. The “Toolbox” with important information for foreigners studying in Kraków was prepared. Additionally, participants of the project received a toolbox “Tutorial concerning the student life in Kraków” in Polish, Ukrainian, Belarussian and Russian.

<https://u-work.pl/wp-content/uploads/2017/10/poradnik-dla-studenta-l-roku-w-Krakowie.pdf>

The project was implemented by the informal group Krakowskie Słowianki with the support of the Foundation of the Polish and Ukrainian Cooperation U_Work.

V. Police and City Guard – safety actions:

The problem of signing buildings with scrawl and acts of vandalism related to hate speech is registered and liquidated by municipal services. In 2017 in the Municipality of Kraków the City Guard reported: **976 acts of vandalism** concerning signing buildings (580 removed), 16 perpetrators signing buildings with scrawl were detected. Furthermore, within the framework of combating illegal inscriptions on walls **976 pieces of advice were given to owners and building administrators**.

On the City Guard's Internet website there is "The guide for owners of real estate damaged by scrawling or illegal announcements and posters". For the purposes of social prevention at schools and among inhabitants 240 lessons in 6th grades and 320 lessons on "the liability of minors" were carried out in gymnasiums, secondary schools, and other facilities. During these lessons the provisions of the Code of Petty Offences, Criminal Code and the Act on monument protection and care which forbid to place illegal inscriptions and drawings were discussed together with legal consequences of such acts.

Since January 2017 the proceedings carried out by the Municipal Police Headquarters concerning hate crimes, i.e. prohibited acts committed due to racism and xenophobia have been monitored:

-**29** proceedings instigated due to crimes motivated by hatred, i.e. acts under Article 118, 119, 256§1, 257, 199 of the Polish Criminal Code and Article 55 of the Institute National Remembrance Act.

- **6** preparatory proceedings concerning crimes committed via Internet (hate speech).

Furthermore, the Police carry out educational activities related to the prosecution of crimes motivated by prejudice. Policemen of the Municipal Police Headquarters held a total of 261 meetings, during which the issues related to racism and xenophobia were discussed. Furthermore, educational activities related to the fight against the so-called scrawling were carried out, within the framework of which 575 lessons were given at schools. Policemen working in the Criminal Prevention, Juveniles and Social Pathology teams of the Municipal Police Headquarters in Kraków are properly prepared and they implement the project "Cyber threats, prevention, response" on an ongoing basis. Furthermore, they carry out external trainings for educational facilities in the City of Kraków targeted at pupils, their parents and teachers, during which the crime under Article 256 of the Polish Criminal Code is discussed, i.e. inciting (persuading, encouraging, inducing, provoking, no matter if it was effective) hatred based on national, ethnic, race or religious differences or for not being religious is sowing hate, i.e. a strong reluctance, hostility towards other person or people.

In 2017 policemen of the Municipal Police Headquarters participated in internal trainings in combating crimes motivated by hatred. Trainings were monitored by the Human Resources Department of the Municipal Police Headquarters in accordance with the principle of cyclicity. Policemen who were not trained in previous years are cyclically referred to PZPN trainings, i.e. in hate crime prevention and combat.

MULTICULTURAL KRAKÓW – CULTURAL EVENTS IN KRAKÓW

In 2017 the Kraków Festival Office and the Department of Culture and National Heritage organized several dozens of events promoting culture of artists from other countries or referring to the Kraków idea of multiculturalism. The report presents those which are the most often connected with the openness of the city to other cultures, ethnic groups or foreigners visiting and most of all residing in Kraków.

- Organization of 41st **Session of the UNESCO World Heritage Committee** which was held in Kraków in the ICE Congress Centre on 2-12 July. For the first time Poland was the state-host of the session. In 1978 among first 12 facilities the historical part of Kraków including Old Town, Wawel Hill and the district Kazimierz with Stradom were entered into the World Heritage List of UNESCO.

- **Night Cracovia Sacra** held every year on 14/15 August. In terms of form, nature and richness it does not have any counterpart in the whole Europe. Since the early centuries Kraków has been an important centre of various religious thought. For the whole centuries until the present day the phenomenon of the city's spiritual culture and religious culture has been highlighted. Since 2008 the Nigh Cracovia Sacra has been accompanied by the leitmotiv which in 2017 were treasures of Kraków monasteries. The undertaking enjoys a great interest of inhabitants as well as national and foreign tourists. Every year almost 30 000 people participate in the event.
- From August to October cultural events presenting an **Armenian motif in the history of culture of Kraków** were organized in relation to the national celebration of 650th anniversary of Armenians' presence in Poland – a series of lectures on Armenian language and culture prepared by Kraków scientists.
- In October 2017 a special supplement to Tygodnik Powszechny was developed and published. It was devoted to Tadeusz Kościuszko in the context of Polish and American issues on the 200th anniversary of his death.
- Additionally, in 2017 the diversity and multiculturalism of the city was presented within the framework of **the Jewish Culture Festival in Kraków** co-financed from the budget of the Municipality of Kraków (the Department of Culture and National Heritage) and the **International Days of Roma Culture in Kraków**. The above-mentioned cyclical undertakings received, as every year, a subsidy as part of an open competition for implementation of public tasks of the Municipality of Kraków in the field of culture, art, protection of cultural goods and national heritage.
- Many undertakings co-financed under the above-mentioned open tenders characterise by diversity and multiculturalism although they are not a dominant part in their programme. It is worth mentioning a co-financed annual activity of Decius Villa Association **"Forum of Culture Dialogue"**, Foundation Judaica – **"Heritage, Remembrance, Civil Community"** and the Society of Friends of History and Monuments in Kraków **"Kraków in the history of nation"**, as part of which the policy of openness to multiculturalism and cooperation with foreigners (e.g. ICORN) is implemented.
- **International Cities of Refugee Network ICORN** is an organization associating cities and regions offering shelter for persecuted writers. It aims at providing writers who become politically persecuted due to their literary output with safe conditions for life and work. ICORN builds a strong and dynamic network based on the international solidarity, constituting one of the strongest voices in the world in defence of the right to freedom of opinion and speech. Over 40 cities belong to ICORN network, including Brussels, Frankfurt, Miami, Stockholm and Mexico. The official website of the organization: www.icorn.org. The City of Kraków was invited to join ICORN as the first member city of Central and Eastern Europe. In the invitation for the Kraków City Council ICORN executive bodies indicated Kraków as an important candidate which will serve as a perfect model for other cities of this region of Europe. In the course of two years of its membership in ICORN Kraków hosted two writers: Maria Amelie – a writer with Russian background who, having written a book describing experience of an illegal immigrant, was deported to Norway and Kareem Amer – an Egyptian blogger sentenced to four years of imprisonment for criticizing Hosini Mubark's government. In accordance with the order no. 735/2017 of President of the City of Kraków of 27 March 2017 Kraków continues its membership in the International Cities of Refugee Network (ICORN).

In 2017 **the Municipal Social Welfare Centre** provided foreigners residing in Kraków with the following assistance:

- Number of foreigners benefiting from a purpose-specific benefit: 120 people in 55 families.
- Number of foreigners included in the Individual Integration Programme: 16 people in 3 families (country of origin: Ukraine).

As part of the Individual Integration Programme the following support was provided:

- 16 people obtained the cash benefit intended to cover the expenses for expenses for food, clothing, footwear, personal hygiene and housing fees as well as to cover expenses of learning of the Polish language,
- 16 people were provided with the assistance with the form of social work,
- 16 people were provided with information and support in contacts with other institutions, in particular labour market institutions, local community and non-governmental organizations.

Apart from the Individual integration Programme, the support was provided to:

- 3 foreign children in two foster families (2 Romania, 1 Hungary) benefited from assistance in the form of cash benefits for foster families (assistance granted pursuant to the Act of 9 June 2011 on supporting families and foster care system),
- 8 foreign children (2 Ukraine, 2 Hungary, 2 Latvia, 1 without any citizenship, 1 with an unsettled legal regulation) benefited from the assistance in the form of covering the maintenance expenses in the educational care centre,
- 10 foreign children had their health insurance contributions paid (2 Ukraine, 3 Hungary, 2 Latvia, 2 Romania, 1 without any citizenship),
- 11 people with the Belarussian (2), Ukrainian (6), Azeri (1) and Roma (2) citizens were provided with the assistance in the form of social work,
- 9 people with the Belarussian (2), Ukrainian (6), Azeri (1) participated in lessons within the framework of voluntary work.

Furthermore, the Municipal Social Welfare Centre implemented the following actions:

- Organization of the anti-discrimination workshops for people under 25 years of age – 13 people participated in 2 meetings.
- Organization of 8 meetings concerning refugees for pupils of Kraków primary schools within the framework of the Young Cracovian Academy. 171 people took part in workshops.
- Organization three initiatives in three districts: Azory, Krowodrza and Olsza during which the local community attention was focused on the idea of protection and taking care of the quality of public space through painting murals. One of these events was targeted at young people and was conducted by Mexican Culture Foundation. About 90 people participated in activities.
- Cooperation with the Polish-Bulgarian-Ukrainian Project **Neighbouring Circle of ZUSTRICZ Foundation within the framework of the task “Picnics for Nowa Huta inhabitants”** financed by the participatory budget. During one of four picnics collective singing of songs of various countries, international refreshments, screening of the film from workshops which activate, include and prevent foreigners residing in the Municipality of Kraków from being excluded took place, among others. About 100 people participated in the picnic.

ACTIONS TAKEN BY THE MUNICIPALITY OF KRAKÓW FOR FOREIGNERS PURSUANT TO ACT ON THE EDUCATION SYSTEM
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Integration of pupils from the immigrant families consists in taking all measures aiming at eliminating difficulties experienced by pupils from abroad. It concerns, inter alia: language barrier, fear of cultural distinctiveness. Furthermore, such actions are expected to counteract their social exclusion, give them a good start on the labour market in relation to acquired skills and motivate them to actively participate in social life. For this purpose, inter alia, the innovative programme “Educational Multicultural Kraków” was established. It is implemented in the Primary School no. 4, XLII Secondary School and V Secondary School. The main objectives of the programme include:

- Implementation of children of Polish citizens who return from abroad with an insufficient knowledge of Polish to obtain education and facilitate learning in the Polish education system for foreigners.
- Initiating and supporting the development of the Polish multicultural society with the special attention paid to the spread of the idea of multicultural society among children and youth,
- Developing and strengthening attitudes oriented towards active cooperation in the development of multicultural civil society in Poland, building of social integration with the special attention paid to children and youth from national and ethnic minorities,
- Developing programmes supporting integration activities, building mutual respect and tolerance,
- Supporting social mobility and assistance in re-adaptation,
- Providing foreigners with the possibility of integration with maintaining their cultural and religious individuality at the same time.

Furthermore, since 2017 by order of the president of the City of Kraków no. 2356/2017 on amending the order 80/2017 on setting down regulations stipulating principles of co-financing of some form of continuing professional development for teaching staff employed in schools and facilities run by the Municipality of Kraków **the development in multicultural education and intercultural education was regarded as the priority direction** of professional development of the teaching staff. The amendment of the order resulted both from local needs and directions of educational policy adopted for the school year 2017/2018 (strengthening the pedagogical role of the school). This form of development is particularly recommended to tutors and guidance counsellors. Refunding costs for teachers obtaining qualifications in multicultural and intercultural education amounts to 80%. Since April 2015 teachers have been obtaining qualifications to teaching Polish as a foreign language. Since September 2016 refunding has been 95%. Since 2016 more and more teachers have been benefiting from this form of training. In 2017 **52 teachers** benefited from co-financing for their studies (in total 93 teachers has benefited from the co-financing since 2016 – the Municipality allocated a total amount of PLN 220,598 for this purpose).

Due to increasing number of pupils-foreigners at schools in the Municipality of Kraków, on 1 February 2018 **the teaching consultant on multiculturalism was appointed**. He/she supports teachers working with classes in which children with other citizenships learn. He/she carries out his tasks in the Specialized Early Psychological and Pedagogical Assistance Counselling Centre and the Complex of Secondary Schools no. 18 at ul. Św. Gertrudy 2 in Kraków. In accordance with the order of the President of the City of Kraków no. 159/2018 of 24 January 2018 MA Urszula Majcher-Legawiec was appointed to the above-mentioned position.

On the basis of the data from Educational Information System:

- The number of children-foreigners learning in Kraków schools: primary, publicly available, special schools for children and youth (local self-government and non-local self-government), without taking into consideration schools for adults and nursery schools, pre-school

departments in primary schools and other forms of preschool education amounts to: **1280 pupils**;

- The number of children-foreigners who benefited from free-of-charge Polish language learning: **598 pupils** (no data on the number of hours);
- The number of pupils, children-foreigners who benefited from the so-called compensatory classes: **170 pupils** (no data on the number of hours);
- The number of pupils, children who benefited from Ukrainian language lessons organized in the Integration Secondary School Complex no. 1 – nowadays the primary School with Integration Units no. 12: **9 pupils**.

"OPEN KRAKÓW" PROGRAMME IMPLEMENTATION SCHEDULE IN 2017

Priority tasks:	Actions:	Time limit for:	Product name:	Implemented actions in 2017
1) creating an Office friendly to foreigners, national and ethnic minorities through equal access to the services and benefits offered by the Municipality,	a) launching an information point where advice will be given in foreign languages,	until 31 December 2018.	information point launched	Pursuant to the agreement W_I_1508_MS_31_2018 from 16 May 2018 the Information point for foreigners will start operating. The point will be run as part of commissioning public tasks to NGOs. The entity running: the Foundation for the Polish and Ukrainian Cooperation U_Work.
	b) translating and publishing the administrative procedures with which foreigners may come in contact in the Public Information Bulletin of the City of Kraków,	until 31 December 2017.	compilation of procedures translated in the Kraków Public Information Bulletin	The set of 32 procedures, along the form templates were translated, their manner of visualisation in the Public Information Bulletin is being proceeded
	c) starting cooperation with partners with the aim of preparing a welcome package for foreigners, including an informative brochure	continuous action	welcome package for foreigners	Publication of the “Welcome Package” on city portals, websites of Civil Kraków – Open Kraków in the Public Information Bulletin
	d) conducting training for self-government employees concerning building an office friendly to foreigners, national and ethnic minorities and trainings in intercultural communication,	continuous action	conducted training	2 trainings for employees for a total of 30 people were conducted. The trainings for foreigners in carrying out economic activity, ZUS regulations, tourist values, among others were conducted
2) building an institutional	a) establishing an interdisciplinary team	until 31 December 2016	a regulation appointing an	Order no. 2101/2017 of the President of the City of Kraków of

framework for cooperation between the representatives of national and ethnic minorities and foreigners and a unit of local self-government,	on cooperation for the implementation of the Programme, whose composition and tasks will be determined by the President of Kraków by a regulation,		interdisciplinary team for cooperation for the implementation of the Programme	25.08.2017 on establishing an interdisciplinary team on cooperation for the implementation of the “Open Kraków” Programme. In 2017 four meetings were held: 2 October 2017, 13 November 2017, 13 November 2017, 23 October 2017 and 13 December 2017. Report on the team’s work was transferred to the President of the City of Kraków on 1 March 2017. The link: http://www.bip.krakow.pl/zalaczniki/dokumenty/n/207245/karta
	b) indicating by the President of Kraków the organisational unit of the Office responsible for supporting initiatives and cooperation with the representatives of national and ethnic minorities and foreigners;	until 31 December 2016	the President’s regulation on the tasks of the Vice-President.	Order of the President of the City of Kraków no. 3622/2016 of 26 December 2016 on division into internal organisational units and the detailed scope of activity of the Office Municipal Centre of Supporting Social Initiatives.
	c) cooperation of the organisational unit of the Office, as referred to in point 2) and other organisational units of the Office and municipal organisational units, non-governmental organisations and other institutions and services operating on	continuous action	meetings, conferences and other events	Description of the conference in the report. Furthermore, the cooperation with the National Demographic Institute was established as part of the project Interfaih/Interethnic Coalition-Building to Combat Xenophobia and Religious-based Discrimination; ZUSTRICZ Foundation, Foundation for the Polish and Ukrainian cooperation and many other organizations operating in Kraków. The cooperation with departments of the Kraków Town Hall and municipal organizational units was established in relation to the implementation of the Programme

	the territory of the Municipality, including cultural and educational institutions and higher education institutions.			
3) creating a social platform for consultation and development of openness and multiculturalism policies,	a) developing a social awareness campaign concerning how the local community benefits from diversity and multiculturalism together with the creation of a separate web site devoted to immigration.	until 31 December 2018.	outline of the social campaign	In 2017 the funds for developing an outline of the campaign were planned in the budget of the Office MOWIS. The topic has been and will be addressed during meetings of the team on cooperation for the implementation of the Open Kraków Programme.
	b) appointing a chapter which will grant the "multicultural logo" to institutions acting for the benefit of tolerance and the prevention of incidents of a discriminatory nature in the Municipality,	until 31 December 2017.	draft resolution setting up the chapter which will grant the "multicultural logo"	The draft resolution setting up the chapter which will grant the "multicultural logo" was drawn up. Next, it will be subject to consultation with the interdisciplinary team on cooperation for the implementation of the Open Kraków Programme.
4) shaping the social responsibility of private actors in the municipal politics,	a) introducing mandatory anti-discrimination clauses applicable to all contracting parties into lease, rent and lending	after 31 December 2016, continuous action	contracts containing the clause on anti-discrimination clauses applicable to all contracting	Anti-discrimination clauses were introduced to agreements of lend of use, rent and lease (ZBK, ZIKiT, OU, ZIS).

	agreements concluded by the Municipality,		parties	
	b) establishing cooperation with private parties to work together for openness to other cultures and nationalities,	continuous action	communications and information for private entities; informational meetings	The Kraków Intercultural Forum City-People-Business was established. It closely cooperates in the implementation of the Open Kraków programme. The cooperation in the organization of the conference with the participation of representatives of business.
5) implementing mechanisms for responding to racist and xenophobic incidents as part of an inclusive policy and building intercultural awareness of the population,	a) acquiring current statistics on crimes and violations of law caused by racism or xenophobia,	continuous action	information provided (e.g. press releases, newsletter sending, announcements)	Statistics of the Police and City Guard are regularly acquired. Part of information was included in the report.
	b) organising events referring to the idea of multiculturalism, e.g. in the form of vernissages, conferences or cyclical festivals,	continuous action	events organised	A few conferences were organised, exhibitions as well as other cultural and educational events were supported. Funds for 2018 for the implementation of the Multicultural Festival were secured as part of an open competition.
	c) supporting non-governmental organisations,	continuous action	implementation of an open tender contest or other mode of commissioning public tasks to non-governmental organisations	Funds for the organization of an open competition for educational activities and the organization of the Multicultural Festival were secured and the running of the Point in foreign languages was entrusted to a non-governmental organization.
	d) informing on the possibility of initiating the process of naming	continuous action	information provided (e.g. press releases,	Getting familiar with the external procedure concerning the names of streets, alleys, bridges, plazas, housing estates, parks, boulevards and squares.

	streets, squares relating to foreigners, national and ethnic minorities and promoting the existing places, so as to ensure their participation in collective memory and preservation of identity while simultaneously spreading knowledge about these places among the residents of Kraków,		newsletter sending, announcements)	Activities under implementation.
	e) shaping sensitivity to cultural diversity and the ability to use sensitive language in the context of racial, ethnic and national differences,	continuous action	conducted training	Conducting trainings for officials of the Kraków Town Hall, the Municipal Employment Agency and the Municipal Social Welfare Centre.
	f) carrying out activities aimed at supporting the organisation of school activities and educational projects devoted to the multicultural heritage of the city,	continuous action	completed projects	The teaching consultant on multiculturalism was appointed, the guide “Lessons for tolerance – lesson scenarios for schools” is being popularized.
	g) conducting a competition directed	continuous action.	a contest for the children of	Funds in the Office MOWIS for educational activity as part of an open competition for non-governmental organizations were

	to the children of the representatives of national and ethnic minorities in the field of knowledge about the history of the city of Kraków,		foreigners testing the knowledge about Kraków	secured.
	h) conducting a competition among pupils of Krakow schools concerning their knowledge about other nationalities living in Krakow,	continuous action.	a contest for the pupils of Krakow schools concerning their knowledge of other nationalities	Funds in the Office MOWIS for educational activity as part of an open competition for non-governmental organizations were secured.
	i) providing patronage and other forms of support for projects, artistic, cultural, scientific and educational initiatives devoted to the multicultural heritage of the city,	continuous action.	patronage given	The patronage of the President of the City of Kraków given in 2017: White nights in the library, i.e. a week with the Scandinavian culture; Cycle of events "Images of the Unseen"; celebration of 100th anniversary of Zuzanna Ginczanka's birth, the outstanding poet with Jewish background.
	j) ensuring the proper course of mass events,	continuous action.	entries in the regulations of events in the facilities belonging to the Municipality banning racist and xenophobic behaviours	Under implementation ,to be introduced in further years.
6) caring for the	a) continuing work by	continuous	documents	Details on actions taken by the Team were included into the

quality and aesthetics of public space,	the Task Team for Limiting Scrawling in Krakow appointed by the President of the City of Kraków,	action	confirming the work of the Team	report on the Team's work submitted to President of the City of Kraków on 3 November 2017.
	b) creating an Operational Team of the City Guard of the City of Krakow and the Police to prosecute the perpetrators of acts of vandalism, in particular those signing buildings with scrawl,	until 31 December 2016	a document confirming the appointment of the Team	30 December 2016 the Police and the City Guard signed the AGREEMENT ON PARTNERSHIP COOPERATION in the implementation of "Open Kraków" Programme related to prosecution of the perpetrators of acts of vandalism, in particular those signing buildings with scrawl
	c) local community organisation around the idea of protecting public space from scrawl,	continuous action	press releases, reports on meetings with residents	Social action "Scrawling Busters" and "You love your country so don't scrawl on it", events combining covering scrawling with paint with Azory inhabitants and joint painting of a mural; Mazurek Dąbrowskiego.
	d) developing a system for promoting active attitudes of property owners who will ensure that their buildings are free from scrawl,	until 31 December 2016	a document describing a system for promoting active property owners	The City Guard in Kraków published on its website "The guide for owners of real estate damaged by scrawling or illegal announcements and posters"
	e) engaging and promoting private entities working with the Municipality for removing scrawl,	continuous action	documents confirming cooperation of the Municipality with companies	The Task Team for Limiting Scrawling closely cooperates with the company covering facades with anti-graffiti paint.
	f) supporting activities	continuous	recommendation	The Safety and Crisis Management Department of the Kraków

for the installation of video surveillance, traffic lights and developing a catalogue of recommendations to actively prevent acts of vandalism on buildings,	action	catalogue	Town Hall within the framework of the Referendum Outcome Implementation Task Team has prepared recommendations and guidelines comprising issues of the further development of monitoring system of public space in Kraków.
g) engaging the inhabitants of Krakow, including in particular pupils of junior high and high school students, as well as academic youth in actions aimed at removing scrawl,	continuous action	messages and information transferred to schools and universities	Activities of the City Guard as part of social prevention – lessons at primary schools, gymnasiums, post-gymnasium schools and other facilities; the actions of removing scrawling with the participation of pupils from primary schools and gymnasiums were organised
h) giving space to artists to create professional mural and legal graffiti and organising competitions in the above-mentioned,	continuous action	a document defining the rules of organising artistic mural competitions.	Mural painting action: Mazurek Dąbrowskiego. The preparation of the document for implementation.
i) organising an information bank concerning places where significant facades are located and the educational and information activities concerning the legal consequences	continuous action	a document defining the rules of organising the bank information about the places where the facades are located and the outline of educational and	On the City Guard website inhabitants may report façades signed with scrawling; there is information concerning legal consequences arising from damaging buildings and other elements of city space by scrawling. http://strazmiejska.krakow.pl/nasze-dzialania/214760.artykul.walka_z_bazgrolami.html

	of the destruction of buildings and other elements of urban space with scrawl,		information activities	
	j) promoting and emphasizing the importance of scrawl in the context of increasing the sense of security of the residents of Kraków,	continuous action	press releases, ephemeral materials concerning scrawl-free zones	Numerous press conferences, interviews and press releases signed by the Interdisciplinary Team.
7) Joining the Intercultural Cities Network at the Council of Europe and the European Commission.	a) preparing a draft resolution of the Krakow City Council.	until 31 December 2018.	draft resolution of the Krakow City Council on the accession of the Krakow Municipality to the Intercultural Cities Network of the Council of Europe and the European Commission	Document will be prepared in 2018.

SUMMARY

The Resolution LII/964/16 on the implementation of the “Open Kraków” programme adopted by the Kraków City Council on 14 September 2016 was being implemented for the whole year which allowed for planning funds for new tasks arising from its content.

In 2017:

- the platform of cooperation between representatives of minorities and foreigners with the local self-government was built,
- the principles of an open competition were prepared. As a result, in 2018 the Information Point in Kraków providing inhabitants with the service in foreign languages will be launched; it will allow foreigners to obtain advice concerning the provisions of law, economic activity, improving professional qualifications, education of children and adults, social and residential assistance,
- preparation to an important task which is translating official procedures most often used by persons taking up employment and studies in Kraków started,
- the obligatory provision concerning anti-discrimination clauses was introduced to agreements of rent, lease or lend of use concluded by the Municipality,
- the cooperation with private entities was established in order to develop joint activities for openness towards other cultures and nationalities,
- a dozen or so events corresponding to the idea of multiculturalism (vernissages, conferences, cyclical festivals) were supported and organised, funds as part of open competitions for implementation of public tasks were transferred and used in educational and cultural projects devoted to multicultural heritage of Kraków,
- departments of the Kraków Town Hall and municipal organizational units which so far have not been implementing tasks in this field were included into implementation of actions for open and multicultural Kraków;
- building of a network of organizations working for multiculturalism of the city was started, it will influence the building of a new quality of life of foreigners who chose Kraków as a place of residence;
- THE INTERDISCIPLINARY TEAM ON COOPERATION FOR IMPLEMENTATION OF THE “OPEN KRAKÓW” PROGRAMME started operating, among others.

The Office Municipal Centre of Supporting Social Initiatives is taking active measures to broaden the knowledge on statistics and data related to the life of inhabitants-foreigners. Furthermore, it is also widening environments of cooperation in building the multicultural and open city which will draw strength and development equally from all its inhabitants.